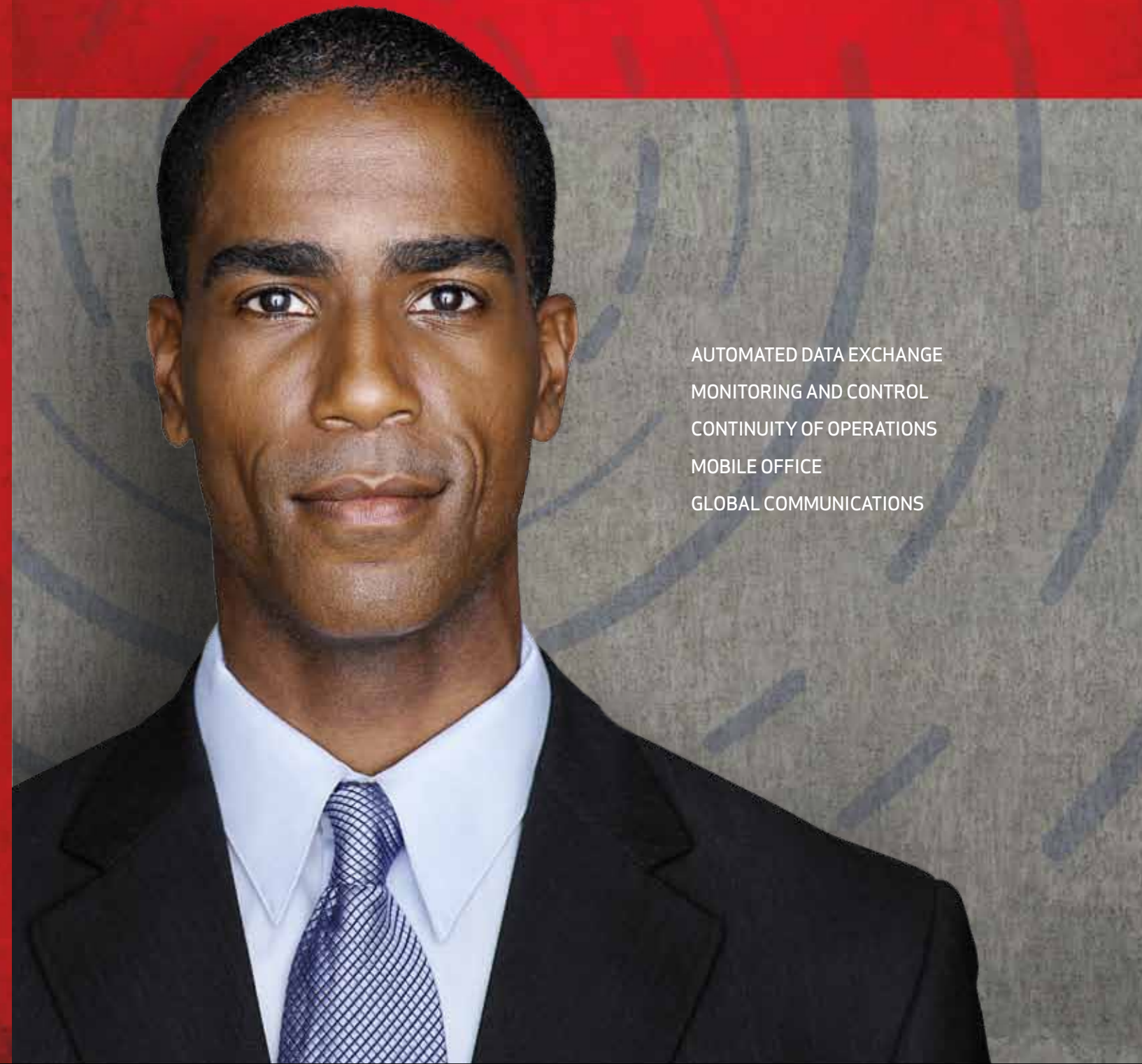




# SOLUTIONS FOR FEDERAL CIVILIAN AGENCIES



AUTOMATED DATA EXCHANGE  
MONITORING AND CONTROL  
CONTINUITY OF OPERATIONS  
MOBILE OFFICE  
GLOBAL COMMUNICATIONS



**YOU DON'T JUST RUN YOUR AGENCY.  
YOU DRIVE IT HIGHER WITH YOUR OWN ENERGY AND INTELLIGENCE.**

Talk to us and we'll show you new ways to push your power out into the world and become a magnet for success. **Solutions start here.**

Some products shown are provided by Verizon Wireless Business Solution Alliance members, which are solely responsible for such products' functionality, pricing, and service agreements.

Applications detailed here may not be available on all devices. Please contact the applicable Business Solution Alliance member for device requirements.

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## WIRELESS TECHNOLOGY IS OPENING UP NEW POSSIBILITIES EVERY DAY.

### **AUTOMATED DATA EXCHANGE**

Access patient information in remote locations with PatientKeeper's Mobile Clinical Results, which provides a complete view of patient clinical records aggregated from multiple clinical systems and care settings.

### **MONITORING AND CONTROL**

Monitor and download data wirelessly with wireless routers from Digi International and AirLink™ Raven X modems from Sierra Wireless.

### **CONTINUITY OF OPERATIONS**

Connect agency personnel to the office and each other through the Verizon Wireless network.

### **MOBILE OFFICE**

Protect agency data while working remotely with CREDANT® Mobile Guardian Gatekeeper security software. Access information directly from your agency's network using CradlePoint® CTR500 Mobile Broadband Routers. Print documents and perform other desktop functions with the Cortado™ Workplace mobile office application.

### **GLOBAL COMMUNICATIONS**

Work while traveling worldwide with global plans and services from Verizon Wireless.

Our Business Solution Alliance (BSA) program combines applications and services that target your specific agency needs—all connecting over the Verizon Wireless 3G network.

**Mobile solutions require a reliable network, so we test ours every day.** Our real-life test men and women made over 16 million data tests while traveling over 1 million miles last year alone. The results show we can set up and complete large data transfer sessions with a greater rate of success than our competitors. So when you log on, you stay logged on, in more places. We're proud of our network. See more at [verizonwireless.com/bestnetwork](http://verizonwireless.com/bestnetwork).

## TURN YOUR SMARTPHONE INTO A POWERFUL MEDICAL DEVICE.

### CHALLENGE

Your regional hospital provides care for past service members of the military. To offer patient care in underserved communities in the area, you set up a series of mobile care clinics. Each clinic is staffed by two to three physicians and nurses, and services are available Saturdays and Sundays as well. For more effective diagnoses and treatments, your clinics' physicians and nurses need the ability to access Web-based patient information via their mobile devices.

### SOLUTION

- + Equip each physician and nurse with smartphones and notebooks with Verizon Wireless Mobile Broadband Built-In.
- + Deploy PatientKeeper® Mobile Clinical Results to give physicians access to a comprehensive set of clinical data right from their smartphones.

### RESULTS

- + Your physicians and nurses now access patient records and laboratory test results, as well as write prescriptions, directly from their smartphones or notebooks.
- + Remote access to patient data improves physician effectiveness, enhances care, and reduces errors.
- + Having fewer administrative tasks frees physicians and nurses to spend more time with your patients.



## WORKS GREAT IN NON-SEISMIC SITUATIONS, AS WELL.

### CHALLENGE

Your federal agency monitors seismic activity near active fault lines. Gathered data is stored in remote monitoring equipment or small storage devices located onsite. You want simple and timely access to the data without having to send employees to distant and potentially dangerous locations for a download.

### SOLUTION

- + Provide workers with handheld devices for data downloads.
- + Install wireless routers from Digi International and AirLink Raven X intelligent wireless gateways from Sierra Wireless on the remote monitoring equipment for data delivery and transfer.
- + Connect routers, gateways, and monitoring equipment using the Verizon Wireless network for service.

### RESULTS

- + You can access captured data in real time, which helps you make more timely decisions and communications to public safety authorities in the area.
- + Instead of dispatching field workers for downloads, data is transmitted wirelessly, helping to reduce fuel and maintenance costs for agency vehicles.

GET CRITICAL  
DATA REMOTELY.

Make more timely decisions  
with real-time information.



## NOW SNOWED IN DOESN'T MEAN FROZEN OUT.

### CHALLENGE

A major snowstorm unexpectedly shuts down all area travel. However, your agency still needs to function, even though the office remains closed. You want to connect to your personnel and give them the ability to connect to each other.

### SOLUTION

- + Give agency personnel smartphones and notebooks containing Verizon Wireless Mobile Broadband Built-In for database and application access.

### RESULTS

- + Your managers can connect and coordinate with other agency leadership to ensure that key functions of your department stay operational during the weather interruption.
- + Remote access to data helps keep your agency's core operations running.
- + The ability to stay fully productive during interruptions minimizes restart time when your staff returns to the office.



KEEP YOUR AGENCY RUNNING.

Remote access to databases and apps means you're still in business.

## STAY BEHIND YOUR FIREWALL EVEN WHEN YOU'RE MILES AWAY FROM IT.

### CHALLENGE

You manage an investigative team that audits companies charged with accounting fraud. To do their job effectively, your audit teams need access to critical files from headquarters, as well as the ability to send and receive documents and print reports. In addition, you must maintain security while accessing and managing these documents.

### SOLUTION

- + Use smartphones and notebooks with service on the Verizon Wireless network.
- + Install CREDANT Mobile Guardian Gatekeeper security software for wireless data protection.
- + Deploy CradlePoint CTR500 Mobile Broadband Routers for secure wireless access to the Internet and information from your network.
- + Add Cortado Workplace remote office applications for printing and document access.

### RESULTS

- + Investigators can send important files and documents quickly and securely to your headquarters while they're in the field.
- + They can also securely access important files and data directly from your agency network while onsite.
- + Using their individual mobile devices, staff can send private documents directly to the printers at headquarters.

## YOUR AGENCY IS INTERNATIONAL. YOUR COMMUNICATIONS SHOULD BE, TOO.

### CHALLENGE

Your agency manages international trade relations for the federal government. As part of their job duties, your agency workers are often required to make last-minute changes and updates to policy documents, schedules, and itineraries. Many times, these changes and updates must be completed during international travel. Your workers need the ability to communicate and access documents and data while traveling globally.

### SOLUTION

- + Offer agency personnel notebooks with Verizon Wireless Mobile Broadband/ Mobile Broadband Built-In and GlobalAccess for Internet, email, data, and applications access.
- + Use smartphones with Verizon Wireless Global Voice and GlobalEmail for voice, email, and data access.

### RESULTS

- + Your personnel gains access to voice, email, and Internet access services around the world through Verizon Wireless and its partner networks.
- + They can also access department databases and files while traveling globally.
- + Global coverage means that your personnel can make document and policy changes while working at home or abroad, which helps them achieve your agency's mission.