

Verizon Wireless: crucial assistance at crucial moments.

From police officers and firefighters to EMTs and paramedics, our public safety professionals go above and beyond to protect our nation. And Verizon Wireless can help these everyday heroes do it with greater speed and efficiency.

Our highly secure, advanced wireless solutions and services can improve interagency communication. Extend first responder services. Provide officers with crucial information. For instance, our Wireless Internet Access lets first responders easily organize and share applications for criminal databases, manage resources and communicate remotely. We can even tailor any of these solutions to your exact needs.

Get exactly what you need on demand

Need to access real-time information remotely? Call for back up? File a report at the scene? Verizon Wireless products like Wireless Voice, Wireless Email and Wireless Internet Access make it easy. You can also track first responders or safety fleets 24/7. And you can do it all with your choice of Verizon Wireless devices, including laptops, global access, PDAs and smartphones.

We help you quickly respond with services and solutions that:

- **Pinpoint 911 call locations quickly and accurately:** Verizon Wireless supports the GPS/E911 requirement to help emergency response teams pinpoint incoming 911 call locations in areas where the local public safety answering point has compatible systems.
- **Access private information securely:** Verizon Wireless can provide end-to-end security and real-time information access using CDMA wireless technology and a VPN. For example, a detective in the field can securely communicate with the crime lab using Wireless Sync push email service on his smartphone.
- **Better manage vehicles and resources:** Verizon Wireless can generate daily vehicle-usage reports to improve fleet and resource management. For example, ambulance company resource managers can generate and review reports on each of their vehicles.
- **Improve interagency communications:** Verizon Wireless can help officers access the most up-to-date warrants and criminal records. For example, using Mobile Broadband service and MobileCop® software on a notebook, on-duty officers can access the National Crime Information Center (NCIC) to find out if drivers have outstanding warrants anywhere in the United States.
- **Add stability to unpredictable situations:** Verizon Wireless can help public-safety professionals maintain command and control during crises with a wide variety of reliable communications, such as voice services, email, text, picture and video messaging. When our Continuity of Operations solutions (COOP) was put into action during Hurricane Katrina, the Verizon Wireless network averaged a higher call completion rate than competitors in impacted areas after the storm.*





Verizon Wireless is America's most reliable wireless network

We support network reliability through redundancy, rapid disaster response, portable cell sites and 24/7 operations centers. Along with battery backup power at all facilities, we have generators at all switching facilities and many cell sites. And our fleet of portable generators provides emergency power during extended outages to cell sites without permanent generators.

Our layered security offers optimal protection

Our solutions incorporate third-generation CDMA technology, which provides a host of security features. Including digitally encoded transmissions with 4.4 trillion different code combinations to deter eavesdropping, cloning and other types of fraud. Verizon Wireless also uses cellular authentication methods to ensure the legitimacy of network subscribers. We're continually developing next-generation products and services to take advantage of CDMA technology's highly secure wireless systems.

Verizon Wireless combines readily with existing technology

Verizon Wireless services and solutions tightly integrate into most public safety applications, so organizations can use much of the technology they already have in place. This increases productivity and efficiency by giving access to the services you use most, such as email, business-specific applications and third-party applications.

Emergency communications can't wait. Neither should you.

The nation relies on you for public safety. And you can rely on Verizon Wireless for the advanced communications, security and ease you need to help keep the public safe.

Contact your Account Manager

Click www.verizonwireless.com/gov

[Name]

[Office phone number]

[Email address]

[Wireless phone number]

[Fax number]